

Direct Pay

*The convenient way to pay
your water bill.*



NO
checks



NO
postage



NO
late fees



Troy City Hall · 800 Cap Au Gris · Troy, MO 63379
636-528-4712



The Convenience . . .

The City of Troy has made it even easier to pay your water, sewer and trash bill. With the automatic payment service, you will save time and money.

When you enroll in Direct Pay, you will automate the monthly payment of your water, sewer and trash bill. You will have no need to write a check or buy stamps. And there will be no worry about missing a payment for any reason.

Simple to Manage . . .

You will receive a regular bill showing your water usage, the amount due, and the due date.

Payment will be deducted automatically from your bank account four working days before the due date.

There will be no charge for this service.

If you should have any questions about your bill, you can still call City Hall at 636-528-4712.

Easy to enroll . . .

Simply complete the attached Direct Pay Authorization Form and return it to the City of Troy. Also, return a voided check from the checking account you will be using for your Direct Pay or a deposit slip if you will be using your savings account.

Terms and Conditions . . .

Let your bank know that you will be signing up for Direct Pay with the City. Ask your bank if there are any charges for this service.

Notify the City within five working days of receiving your bill if you notice any abnormality.

The City does not charge for this service. Please keep this side of the brochure for your records.

You, the City or the bank may discontinue this service at any time, with 10 days written notice.

Continue to pay the bill in your usual manner until a message is printed on the bill indicating that it will be paid by the Direct Pay service.

Insufficient funds in your bank account on the date Direct Pay is scheduled will be treated as an insufficient funds check and additional charges will apply.

We do not disclose any nonpublic personal information about our customers or former customers to anyone, except as permitted or required by law.

Please return the attached Authorization Form with a voided check from your checking account and/or deposit slip from your savings account to Troy City Hall, 800 Cap Au Gris, Troy, MO 63379.

Direct Pay Authorization

Please check one:

- This is a new Direct Pay account
 My banking information has changed
 I want to cancel Direct Pay

Name _____
(as it appears on your water account)

Water Account Number _____

Service Address _____

Name of Bank _____

Address of Bank _____

Bank Telephone Number _____

Bank Routing Number _____

Bank Account Number _____

- Checking account Savings account

I certify that I am the owner of the utility account for which I am applying Direct Pay and hereby authorize the City of Troy and the bank listed above to withdraw my City of Troy utility bill from my account monthly. I understand that my bank account will be debited for the full amount of my utility bill four business days before the due date.

Signature _____

Date _____



Keep this side

Keep this side